



**Victims of Crime
Advocacy Service**



Victims of Crime Advocacy Service



Who we are and what we do



We are **SWAN**. We have a free, **independent** and **confidential advocacy** service.



We are **independent** which means we are not told what to do by other groups like the council or police.



When you speak to us, what you say is treated as **confidential** which means we won't tell anyone what you have said.



Advocacy is when we help and support you. We can be your voice so that you are heard.



Our service, named VOCAS, is for people who have been the victim of crime and **antisocial behaviour**.



Being the victim of **antisocial behavior** could mean someone is harassing you and will not leave you alone.



VOCAS will help you with practical and emotional support.



We will help you cope and recover after the crime so that you can try to feel better.



We will help you speak with the criminal justice system if you want to. This could be the police or the courts.

Who VOCAS is for



Our service is for adults who have been victims of crime because of their...



- race or religion
- sexuality
- gender Identity
- mental health issues
- learning difficulties
- physical disabilities
- age
- isolation from their community



If you need extra or different help because of any of the things listed above we will give you that help.

How our service can help you



Our highly trained Victim Advocates work across Avon and Somerset.



You can tell us how you want to be supported. We will support you in the way that is best for you.



We run group support sessions where you can come and talk with other victims.



We can have appointments with you in the place that is best for you. For example we can come to your home.

How to contact us



**Victims of Crime
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Call:
03333 447928



Email:
vocas@swanadvocacy.org.uk



Visit:
www.swanadvocacy.org.uk