



VOLUNTEER NEWS

SWAN's Volunteers Week
June 2022 Edition



Welcome to our Volunteers Week Edition

A special thank you from SWAN's CEO

“It takes a special kind of person to volunteer, to provide their time, skills, passion and energy for free, to benefit others. Volunteering takes vision and a desire to contribute toward a better life for all - and it is not easy! As well as absorbing information, creating new relationships and learning new skills, it's a commitment and once engaged, people rely on our volunteers to be there. SWAN is lucky to have such volunteers, that take time out of their lives on a regular basis and support the work we do in a variety of ways that are vitally important to our organisation and the people we work with.

Thank you to all of our volunteers, you are appreciated.”

Vikki Holloway, SWAN CEO, June 2022

Read on to see our first annual **Volunteer Impact Report 2021-22** outlining the amazing contribution of the volunteers and their thoughts on their time at SWAN.



Whizz-kidz
30 years of moving lives forward



SWAN Volunteer Impact Report

2021/2022



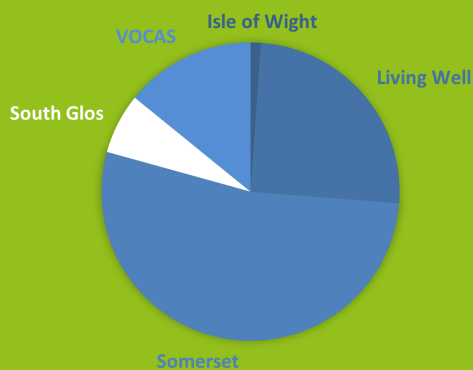
Snapshot of the year

Across all SWAN services
17 active volunteers contributed
587 hours of advocacy



Volunteers accessed
approximately **952** hours of
training and development

Client hours in each service



Volunteers worked with clients

- on mental health wards
- in the community
- living in care homes and supported housing

Volunteers empowered

31 people

at our Be Heard Workshops



We recruited

19 volunteers

We supported

5 student placements

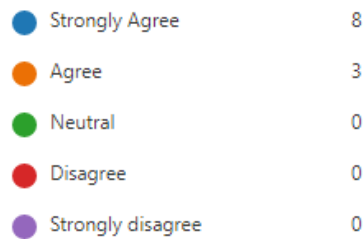
1 Whizz Kidz young person



What our volunteers say...

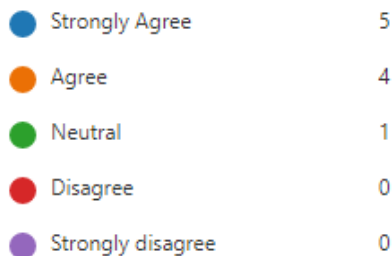
"SWAN staff are friendly, professional and approachable. There is a culture of learning and mutual support which I love! I have regular 1:1 meetings with a SWAN staff member; the support and encouragement has been invaluable."
Justin, Living Well Volunteer

I know who is available to help me within the organisation



"Thank you, also, for your awesome help and support as my supervisor. I have learnt a lot from you and have appreciated all your time and patience!" Volunteer Advocate

I feel I understand the role I am undertaking and it has been properly explained to me



"I have felt really valued and been given training and opportunities to develop in my role."
Volunteer Advocacy Coach



"Volunteering with VOCAS has provided me with the experience and inspiration to pursue a career in victim support. I am very thankful for this opportunity."
Ella, Volunteer Victim Advocate, VOCAS

"I have really, really enjoyed volunteering for SWAN, it is a fabulous organisation and the work it does is so important. Thank you very much to SWAN for all the training and guidance I have received. I have learnt a lot about how social care works and particularly the operation of DoLS, which I have greatly benefitted from."
Rose, Volunteer Advocate

"The thing I have enjoyed most is the friendly team and learning about the crucial role of advocates in community social care." Volunteer RPR

Be HEARD in

