

Pan Dorset Independent Advocacy Service

Launching 1 June 2023

Independent Mental Health Act Advocacy Independent Care Act Advocacy Independent Mental Capacity Act Advocacy Generic/Community Advocacy (non-statutory) Continuing Healthcare Advocacy Advocacy for Parents during Care Proceedings

# **Referrals & Enquires:**

Tel: 03333 447928

Email: dorset@swanadvocacy.org.uk

Web: www.swanadvocacy.org.uk/dorset

#### **Address:**

SWAN, Hi Point, Thomas Street, Taunton, TA2 6HB (non-urgent referrals only)









# Pan Dorset Independent Advocacy Service

## When are advocacy services transferring?

Dorset Advocacy and Dorset Mental Health Forum's services will end on 31 May 2023. SWAN's new Pan Dorset Advocacy Service launches on 1 June 2023. All organisations are working together to achieve a smooth transfer for service users and staff.

### How will service users be impacted?

Service users have been informed of the transfer and reassured that, wherever possible, their current advocate will continue to work with them following the transfer. Case records for active service users will transfer securely to SWAN on 31 May.

#### How can I make a new referral?

All enquires and referrals will be received by SWAN's Advocacy Support Team. This team will be expanded to include Dorset based Advocacy Support Officers (previously Dorset Advocacy Gateway Officers). Referrals can be made via a secure online referral form, email or telephone (details overleaf).

# Who should I contact with questions or concerns?

Please do not hesitate to contact our Pan Dorset mobilisation team on 03333 447928 or via email:

Dorset@swanadvocacy.org.uk