



South West Advocacy Network

Delivering the Pan Dorset Advocacy Service from 1 June 2023

South West Advocacy Network (SWAN) will offer a free, independent and confidential advocacy service for adults across Dorset, Bournemouth, Christchurch and Poole.

Existing users of Dorset Mental Health Forum's IMHA service

The service you receive from Dorset Mental Health Forum will end on 31 May.

You can consent to transfer your case to our new service. **To give your consent please tell your current Advocate who will inform us of your request.**

You will either continue to work with your current Advocate or be assigned a new one following the transfer.

Either way SWAN will contact you on, or shortly after, Thursday 1 June.

If you chose not to transfer SWAN will not have your contact details, or information about your case.

If you change your mind after 1 June and want advocacy support, please speak to the Advocate on the ward or contact SWAN directly.

Service Offer

SWAN's highly trained Advocates will work across Dorset, Bournemouth, Christchurch and Poole. We will respond to the needs of service users using our flexible workforce and person directed approach.

We will also be developing and facilitating self and peer advocacy sessions across the area.

The new service will offer appointments at a time to suit you on the wards.

How to find out more about SWAN and the new service

Phone number: **03333 44 7928** (calls charged at a local rate)

E-mail: dorset@swanadvocacy.org.uk

Website: www.swanadvocacy.org.uk/iow

If you would like more information about the service please contact us on the number or email address above. Answers to your frequently asked questions will be available on our webpage.

Have your say in service design and development

If you are interested in joining our Service Advisory Group, a group which will meet to help design and develop an accessible service which meets your needs, please get in touch.