



South West Advocacy Network

Delivering the Pan Dorset Advocacy Service from 1 June 2023

South West Advocacy Network (SWAN) will offer a free, independent and confidential advocacy service for adults across Dorset, Bournemouth, Christchurch and Poole.

Existing users of the Dorset Advocacy service

The service you receive from Dorset Advocacy will end on 31 May 2023.

You can consent to transfer your case to our new service. **To give your consent please tell your current Advocate who will inform us of your request.**

You will either continue to work with your current Advocate or be assigned a new one following the transfer. Either way SWAN will contact you on, or shortly after, Thursday 1 June 2023.

If you chose not to transfer SWAN will not have your contact details, or information about your case.

If you change your mind after the 1 June and want advocacy support, please speak to your Care Co-ordinator, Social Worker or contact SWAN directly.

Service Offer

SWAN's highly trained Advocates will work across Dorset, Bournemouth, Christchurch and Poole. We will respond to the needs of service users using our flexible workforce and person directed approach.

We will also be developing and facilitating self and peer advocacy sessions across the area.

The new service will offer appointments at a location that suits you, for example at your home, or at a venue in your community.

How to find out more about SWAN and the new service

Phone number: **03333 44 7928** (calls charged at a local rate)

E-mail: dorset@swanadvocacy.org.uk

Website: www.swanadvocacy.org.uk

If you would like more information about the service please contact us on the number or email address above.

Have your say in service design and development

If you are interested in joining our Service Advisory Group, a group which will meet to help design and develop an accessible service which meets your needs, please get in touch.