

# SWAN Volunteer Impact Report

2021/2022



## Snapshot of the year

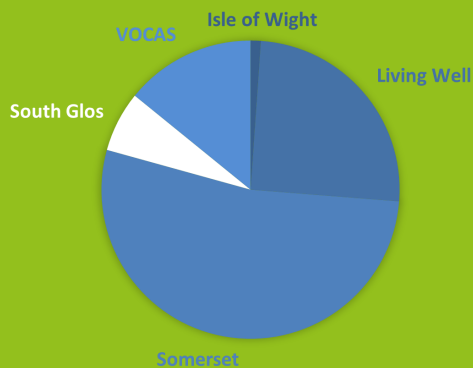
Across all SWAN services

**17** active volunteers contributed  
**587** hours of advocacy



Volunteers accessed  
approximately **952** hours of  
training and development

### Client hours in each service



### Volunteers worked with clients



on mental health wards



in the community



living in care homes and  
supported housing

### Volunteers empowered

**31** people

at our Be Heard Workshops



We recruited

**19** volunteers

We supported

**5** student placements

**1** Whizz Kidz young person



Whizz-kidz  
30 years of moving lives forward



CHAMPIONING  
VOLUNTARY  
ACTION



AVON &  
SOMERSET  
POLICE & CRIME  
COMMISSIONER



# What our volunteers say...

"SWAN staff are friendly, professional and approachable. There is a culture of learning and mutual support which I love! I have regular 1:1 meetings with a SWAN staff member; the support and encouragement has been invaluable."  
Justin, Living Well Volunteer

I know who is available to help me within the organisation

Strongly Agree	8
Agree	3
Neutral	0
Disagree	0
Strongly disagree	0



"Thank you, also, for your awesome help and support as my supervisor. I have learnt a lot from you and have appreciated all your time and patience!" Volunteer Advocate

I feel I understand the role I am undertaking and it has been properly explained to me

Strongly Agree	5
Agree	4
Neutral	1
Disagree	0
Strongly disagree	0



"I have felt really valued and been given training and opportunities to develop in my role."  
Volunteer Advocacy Coach



"Volunteering with VOCAS has provided me with the experience and inspiration to pursue a career in victim support. I am very thankful for this opportunity."  
Ella, Volunteer Victim Advocate, VOCAS

"I have really, really enjoyed volunteering for SWAN, it is a fabulous organisation and the work it does is so important. Thank you very much to SWAN for all the training and guidance I have received. I have learnt a lot about how social care works and particularly the operation of DoLS, which I have greatly benefitted from."  
Rose, Volunteer Advocate

"The thing I have enjoyed most is the friendly team and learning about the crucial role of advocates in community social care." Volunteer RPR

Be HEARD in

