

# SWAN Volunteer Impact Report 2023/2024



## Snapshot of the year

Across all SWAN services

**17** active volunteers contributed  
**524** hours of advocacy



Each SWAN Trustee gave on  
average **30** hours this year  
to support the organisation.

### How the advocacy hours are split



We recruited

**17** volunteers

**3** new Volunteer Experts  
by Experience

We supported

**7** student placements

**2** volunteers into paid  
roles within SWAN

Our volunteers are experts in



Autism

Learning Disabilities



Mental Health



# Highlights

## Be Heard for Autistic Adults in Somerset

**6** Volunteer Advocacy Coaches delivered **103** hours to **19** clients.

This time includes:

- ∞ Self-Advocacy Coaching
- ∞ Toolkit Training
- ∞ Support at meetings



*"I don't think you all quite understand what this service has done for me. I also don't think you will ever know just how much this has helped me change myself.*

*This service has given me the room to work on myself and those I love the most. It's given me hope and a will to do some things to improve my life. It's just given my head some space."*

**Mark**

**5** student Social Workers spent **1,441** hours on placement in **Somerset, Isle of Wight, Portsmouth** and **Dorset** gaining valuable experience for their future careers.

**2** Criminology students gave **390** hours to support **VOCAS** and **Be Heard** for people experiencing Anti-Social Behaviour

Across **Bristol, Isle of Wight** and **Somerset** **6** volunteers delivered **327** hours of **advocacy** to people who have been assessed as lacking capacity.

*"The training, help and support I received made it possible for me to feel ready to re-enter the working world."*

Feedback from volunteer who progressed to a paid role within SWAN

